

AFAA CGFI FAQs

Q) I just received my CGFI score report and I passed. What happens now?

A) Congratulations! You will receive your hard copy certificate in 4-6 weeks. You can view and print your online certificate by logging into your student portal.

Q) Can I get my exam score?

A) AFAA does not give out the exam score for candidates who have passed the exam. If you did not pass your exam, the score report you receive will show you details of your test results.

Q) I just received my CGFI score report and I failed. What happens now?

A) You are eligible to take the exam again. You will need to purchase a retest by contacting AFAA Member Services. You will receive another 180 days to attempt the exam. If you are unsuccessful after the second attempt, you will be required to wait thirty (30) days before retaking the exam. For each repeated failure after the third attempt, you will be required to wait a full year before attempting to take the exam again.

Q) How much is the CGFI retest? And does this provide me access to my online content, as well?

A) The CGFI retest is \$149. This will grant you an additional attempt at the exam, as well as continued access to your online content.

Q) How do I schedule my CGFI retest?

Contact PSI at 1-800-733-9267 or go online at PSI to register. Please have your Enrollment ID available, as it is needed to complete the registration process.

Q) What if I need Special Accommodations?

A) You can fill out and submit the Special Accommodations form. This will be reviewed by our Compliance department. You will need to provide documentation of your situation in order to be considered for accommodations.

Q) What happens if I miss my PSI exam appointment?

A) If you cancel your exam less than 24-hours of your scheduled date and/or fail to show for your scheduled exam, you must contact AFAA Member Services to reactivate your eligibility. Please know that additional fees may apply.

Q) What is the passing score for the exam?

A) You will need to receive a scaled score of 70 in order to pass the CGFI exam.

Q) Now that I have passed, how often will I need to recertify?

A) You will be required to recertify the CGFI credential every two years.

Q) What are the recertification requirements?

A) You will need to fill out the recertification application and complete 1.5 CEUs (equivalent to 15 contact hours) including a mandatory CPR/AED certification. You can refer to the AFAA CGFI Recertification Guidelines for more detailed information.

Q) How do I find a list of AFAA approved Providers and CEUs?

A) To locate AFAA-approved CEUs. Visit our Course Providers page by clicking [here](#).

Q) Does AFAA accept courses that are not pre-approved?

A) Continuing education courses not preapproved with AFAA can be reviewed by petition only. A \$25 nonrefundable administrative fee is required for each course/event petitioned.

Q) Do I still need to complete 1 AFAA course every recertification period?

A) No, there is not a mandatory AFAA course requirement for CGFI recertification.

Q) Can I use the CGFI for CEUs? How many CEUs is the CGFI worth?

A) Yes, you can use the CGFI to satisfy 1.5 CEUs towards your NASM CPT recertification.

Q) What is the difference between my PGE and CGFI certifications?

A) The CGFI certification is being submitted for consideration to become an accredited examination. Once accepted, the CGFI will be recognized as an accredited certification.

Q) When will we know if it is accepted as an “Accredited” certification?

A) The review process can take anywhere from 3-6 months. We will notify all candidates once we have received a response.

Q) Can I take the new CGFI exam and still maintain my PGE certification?

A) Yes, since the CGFI is a new exam, you will be allowed to hold the CGFI credential and still maintain your PGE credential through recertification.

Q) If I pursue the CGFI, will the Recertification for Life (RFL) I purchased for the PGE transfer over?

A) Yes, if you purchased the Recertification For Life for the PGE certification and you upgrade into the CGFI (instead of maintaining the PGE), your RFL will transfer over.